

INTRODUCTION

- 1. The Welsh Local Government Association (WLGA) represents the 22 local authorities in Wales. The three fire and rescue authorities and the three national park authorities are associate members.
- 2. It seeks to provide representation to local authorities within an emerging policy framework that satisfies the key priorities of our members and delivers a broad range of services that add value to Welsh Local Government and the communities they serve.
- 3. This is the WLGA's response to the Welsh Government consultation document "Designation of Licensing Authority under Part 1 of the Housing (Wales) Act 2014 and the intention of the training regulations which will govern the training requirements of landlords and agents".
- 4. The WLGA welcomes the opportunity to comment on the proposals contained within the consultation document, and is supportive of the proposals. In providing responses, we have used the format provided the Response Form contained within the consultation document.

Designation of Licensing Authority

The intention of the Designation Order is to appoint a single licensing authority for the whole of Wales to manage the registration and licensing scheme for landlords and letting agents. It is felt that appointing a single licensing authority will be beneficial for the following reasons:

- Cost effectiveness of operating a single database and website (as opposed to operating one in each local authority area)
- The requirement for landlords and agents to only have to register once and only pay one fee (rather than multiple times if they have properties in more than one authority area)
- Consistency in the service provided and the interpretation and application of the legislation set out in the Act
- A single central database for data collection (rather than a landlord having to have numerous registrations to reflect properties in different areas.)
- Cost benefits and marketing benefits of promoting a single "national" registration and licensing scheme.

Training Requirements

Before granting a licence the licensing authority must be satisfied that the relevant training requirements are met, or will be met.

It is the intention that the designated Licensing Authority will determine and publish the specific core syllabuses for training courses so that course content can be updated when necessary to reflect changes in legislation and best practice.

Training regulations will though, stipulate that the content of the specific course syllabuses must relate to one of the following:

- 1. The statutory obligations of a landlord and tenant
- 2. The contractual relationship between a landlord and a tenant
- 3. The role of an agent who carries out letting work or property management work
- 4. Best practice in letting and management dwellings, subject to, marketed, or offered for let, under a domestic tenancy

Roles and responsibilities in respect to letting work or property management work.
3. Do you agree that all 5 broad subject areas noted above should be specified in the training regulations ?
Yes X No If not, which of the 5 should not be included in the training and why not?
4. Do you consider any other broad subject areas should be included in the training regulations as statutory requirements in a training course?
Yes No X If not, what also needs to be included and why?
Approved training courses will primarily cover the roles and responsibilities of a landlord or agent in relation to the tenant and their legal obligations. The policy intention is for these regulations to require different courses for different persons to reflect the differing requirements of their roles. The intention is that it will be for the designated Licensing Authority to determine and publish the required core syllabuses for each of the required courses and make clear who the course is appropriate for. As there are differences in these between landlords and agents it is intended that the regulations will require the licensing authority to develop different core requirements for the courses to reflect the differing requirements of the role of landlord and agent.
5. Do you agree that the licensing authority should stipulate the core training content of courses for landlord and agent should be different? Yes No If not, why not?
It is also the intention that in order to receive approval/authorisation, training providers must apply, submitting the required details of their training courses, to the licensing authority for approval. An application to the licensing authority for authorisation to deliver training courses must be made in line with licensing authority guidelines.
For example, a training provider creates a one day landlord course and a one day agent course. For approval to deliver the landlord course they would approach the Licensing Authority and submit an application for approval (and pay one fee). For approval to deliver the agent course they would be required to submit a separate application for approval (and fee). It would not be appropriate to approve only a training course or only a person to run a course in isolation; it will be necessary to consider and approve them both as a whole. This formal approval requirement will ensure that landlords and agents who wish to become licensed can readily identify suitable training courses that will be recognised by the Licensing Authority as being of the required standard.

6. Do you agree that the licensing authority should approve/authorise training courses and training providers to deliver training?
Yes X No
If not, why not?
Authorisation may be refused if the applicant fails to meet the requirements set by the local authority, or if the application is not made in the appropriate form. Where a licensing authority decides to refuse an application the decision should be given in writing and the applicant will have the right to make written representations to the Licensing Authority if they wish.
7. Do you agree that the Licensing Authority should provide reasons for their decision and that applicants should have the right to make written representations if they so wish?
Yes X No If not, why not?
It is the intention that the licensing authority will have the power to withdraw authorisation of a training provider for the following reasons: • If the provider has failed to observe a condition imposed on their authorisation by the licensing authority • Ceased to be an appropriate provider
The licensing authority will have to provide, in writing, the reason for the withdrawal of authorisation and the training provider will have the right to make written representations to the Licensing Authority against such a decision.
8. Do you agree that the licensing authority should have the power to withdraw the authorisation of a provider to deliver a training course in these circumstances?
Yes X No If not, why not?
9. Do you agree that the Licensing Authority should provide reasons for such a decision and that the training provider should be able to make written representations against such a decision?
Yes X No
If not, why not?

_	_	_	_
-	0	0	c

It is the intention that the licensing authority will be able to set a fees policy for approval of training courses and training providers. The intention is that before charging any fee, the licensing authority must prepare and publish a fees policy and will only be able to charge such fees in line with their fee policy. The licensing authority may fix different fees for different cases or descriptions of cases but these must be clearly shown in their policy.

10. Should the licensing authority be required to prepare and publish a fees policy before being able to charge a fee to approve a training course and a course provider?

Yes	X		
Yes No If not, w			
If not, w	hy not?		

For further information please contact:

Jim McKirdle, Housing Policy Officer Jim.mckirdle@wlga.gov.uk

Welsh Local Government Association Local Government House Drake walk Cardiff CF10 4LG

Tel: 029 2046 8600